**Summary:**

More than 10 years of experience in object-oriented system analysis, design, administration, development, integration and testing applications. Well equipped with broad technology background with knowledge in object oriented programming like C++, JAVA/J2EE.

Proficient with IBM FileNet product line including. Content Engine, Process Engine, Application Engine(Workplace and WorkplaceXT), CE and PE Java API, CE Web Services, K2 Search Engine, IER(Records Manager), Rendition Engine, CFS, IBM Records Crawler, ACSAP R3/ J2EE, ICCSAP, Image Services, Remote Admin Console, Image Services Resource Adapter (ISRA), IDM Desktop, IDM Web Services, Open client, Capture, RCS, Kofax and DocAccel Scanning/OCR solutions.

Extensively worked on standalone and web custom application developments using CE, PE and IER (IBM Enterprise Records Manager) APIs. Developed numerous custom components to include with Workflows and Code Modules that go with Content Engine.

**Certifications**

Content Manager-Developer

Content Manager-Administrator

Image Services Administrator

Sun Certified Java Professional

**Trainings**

* Troubleshooting and administration of Image Services
* Install upgrade, configure and Troubleshooting FileNet P8.
* J2EE Architecture, Core Java, JSP and Servlets
* Code optimization and review techniques

**Tools and Technologies Worked with:**

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| **Operating Systems** | Windows NT/95/2000/2003/XP/2007, AIX, Solaris and Linux |
| **JAVA/J2EE Technologies** | Servlets, JSPs, JDBC, JCA, JAX-RPC, Apache Axis, SOAP, WSDL, Spring, JMS |
| **Microsoft Technologies** | VB.NET, VB 6.0, ASP .NET Web Service |
| **Database:** | Oracle 9i/10g, MS SQL Server 2000/2005/2008 |
| **IDE and Build Tools:** | Jbuilder, WSAD, RAD, Eclipse, Net Beans, Apache, Bugzilla, Visual SourceSafe, Ant, Maven, Clover, JProbe, JProfiler. |
| **Application/Web Servers:** | WebLogic 7.x/8.x/9.x/10, WebSphere 5.x/6.x//7.x, Jboss 4.0 |

**Key Technical Skills**

1. Comprehensive problem solving ability.
2. Expertise in Object Oriented Design and Programming with **Java/J2EE, RMI, CORBA, JSP, Servlet, JDBC, JCA, SOAP, XML and WSDL**.
3. Good understanding of FileNet **P8** products and **architecture**.
4. Working experience with :

* FileNet **Workplace** customization
* FileNet **Application Integration**
* FileNet **Process Designer and Analyzer**
* FileNet **CFS -IS**
* **Custom component** development for FileNet workflows**.**
* FileNet **IS/P8 Upgrades** like **3.5 to 4.0** and **3.5 to 4.5**
* **IBM Enterprise Records Manager** Application design/development.

1. Good foundation in application and product development lifecycles.
2. Hands on experience in configuring load balancing/clustering environment on different Application Servers like **WebSphere**, **Weblogic**, **Jboss**

**Educational Qualification:**

B. Tech (in Computer Science & Engineering)

**Projects:**

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| **Employer**  **Project Name**  **Client** | **Prokarma Inc**  **ERMS (Electronic Records Management System)**  **Union Pacific Rail Road** |
| **Designation** | FileNet Programmer Analyst |
| **Duration** | Mar 2012 to Till Date |

Corporate governance guidelines have placed increasing demands on corporations. These guidelines cover a variety of issues including financial controls, ethical standards, legal compliance, and records management. Union Pacific's Statement of Policy on Ethics and Business Conduct outlines our employees' responsibilities relative to records retention, preservation, and disposition.

The current phase of this project will address the need for development of a records management process to apply Union Pacific's retention policies to unstructured documents in current environment, which was built using Novell Netware, File Net and some Web platforms.

Large quantities of electronic documents that no longer serve a business purpose or legal need are retained, as a result, employees spend more time searching for information which adds to the cost of doing business. This project will specifically address unstructured electronic document management, classification, retention and disposition.

**Responsibilities**

* Designing and developing the custom applications to declare and manage the records
* Identifying the retention periods applicable for each doc class and creating a File Plan to accommodate the record sets.
* Developing scripts to record enable existing electronic documents in the FileNet so that they can be exposed to the Records Manager system.

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| **Employer**  **Project Name**  **Client** | **Prokarma Inc**  **FileNet EDMS Upgrade**  **Union Pacific Rail Road** |
| **Designation** | FileNet Programmer Analyst |
| **Duration** | Nov 2010 to Feb 2012 |

IBM FileNet is the core EDMS system for Union Pacific for archival and retrieval of enterprise content. The system has been integrated to process inbound faxes and emails and archive them using auto classification, it provides wide range of options to search, view and revise archived documents and design content centric workflows to automate the business process.

**Responsibilities**

* Implementing XMF services around IBM FileNet to facilitate other departments to leverage FileNet functionality in an organized and secured way.
* Fax/Email archival and records management using FileNet Imaging systems.
* Providing FileNet / J2EE solutions for various business use cases.
* Working with IBM installs & upgrade team to identify the prerequisites and supportability.
* Preparing the Data conversion and migration plan for IBM FileNet P8 and Image Services.
* Production Support for IBM FileNet and EDM platforms.

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| **Employer**  **Project Name**  **Client** | **Multivision Inc**  **ITS FileNet Migration**  **Wells Fargo** |
| **Designation** | FileNet Application Engineer |
| **Duration** | Mar 2008 to Oct 2010 |

Migration of FileNet P8 3.5.2, CFS, IS 4.0 and Scanning/Capture system to FileNet P8 4.5, CFS, IS 4.1.1.

**Responsibilities**

* Working with IBM installs & upgrade team to identify the prerequisites and supportability
* Installation and configuration of Websphere Application Server profiles.
* Installation of the Image Services and FileNet P8 Engines
* Preparing the Data conversion and migration plan
* CFS Class mapping and Integration with upgraded IS
* Workplace Custom components integration and Deployment
* Trouble shooting migration issues.

**Environment**

Image Services 4.0/4.11,IDM Capture, RCS, FileNet P8 3.5.2/4.5, Windows 2003, RAD 7, Content Engine/Process Engine Java APIs and Visual Studio, Microsoft Active Directory, Websphere 6.0/6.1.

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| **Employer**  **Project Name**  **Client** | **Multivision Inc**  **AP & GPI Workflow Integration**  **International Flavors and Fragrances Inc** |
| **Designation** | ECM Consultant |
| **Duration** | Mar 2008 to Oct 2010 |

Content based and SAP integrated business workflow for processing MM/FI invoices. Documents (MM/FI invoices) are scanned at IFF and subsequently parked/posted within the FileNet/Saperion and linked with SAP

**Responsibilities**

* Configuring SAP business objects and Content Repository.
* Configuring FTP servers for enabling Fastlink process and macro to upload XML+TIFF file transmissions.
* Implementing the GPI export module – using FileNet/SAPERION API’s
* Preparing the unit test cases.
* Build, patch release maintenance

**Environment**

Windows, SAP Client GUI, Content Engine Java API, ISRA, Saperion API, log4j, eClipse and Visual Source Safe, ADS LDAP Server and XML.

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| **Employer**  **Project Name**  **Client** | **Multivision Inc**  **ECM Batch Tool & EDL**  **Sacramento Regional County Sanitation District** |
| **Designation** | FileNet Programmer/Analyst |
| **Duration** | Mar 2008 to Oct 2010 |

**ECM** Batch Tool designed to facilitate the addition and automatic indexing of AutoCAD drawings in the SRCSD FileNet Content Services repository. Batch Tool is required for AutoCAD documents to manage the XRef/Linked Files with document/drawing. Batch Tool exposes the CE functionality and when an AutoCAD document is added an event will be sent to CE as a FileNet custom object and the Server part of the Batch Tool will render the document (version) to PDF and commits into CE, so that the Engineers can see and modify the drawings and other can see just PDF version of the same document.

**Responsibilities**

* Coding and Unit testing.
* Creating and maintaining the FileNet custom objects.
* Preparing the system test cases document.
* Handling new CR’s coming from production environment.
* Preparing design and estimation documents to address CR’s.

**Environment**

Windows, VB6, .NET, Content Engine [P8] COM API, Acrobat rendition API and AutoCAD, Visual Studio and Clear Case, ADS Server and XML

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| **Employer**  **Project Name** | **Computer Sciences Corporation**  **ATT** |
| **Designation** | Programmer/Analyst |
| **Duration** | Oct 2006 to Jan 2008 |

ATT is used to perform stress testing on ISRA by creating a simulated production environment. It contains different modes to test the product like Unit test mode and System test mode etc. Based on client input parameters the application will spawn a thread (Parent Thread) for selected Interaction on the UI. Each of these Parent Thread specific to an Interaction will in turn create child threads and child thread will make calls on JSPs/Servlets running on the application server using URLConnection. Each spawned thread will be associated with one instance of jsp/servlet, which in turn uses the Bean component to interact with **ISRA**

**Responsibilities**

* Coding and Unit testing.
* Preparing design and estimation documents.
* Responsible for designing the ‘Sequence Diagrams’ and ‘Class Diagrams’ in case the CR requires any Design change in the current version.
* Creating the builds using ANT & build scripts.
* Coordinating with release management team and planning the future releases.
* Handling version control in VSS with proper comments with time stamps.
* Testing the ISRA module in simulated production environment
* Identifying the memory leaks in ISRA module and reporting them to fix in next release.

**Environment**

Sun Solaris, HP-UX, IBM AIX, Java2.0, J2EE, JavaBeans, JSP, Servlets, Visual source safe 6.0, Jbuilder, FileNet IS, Bea Weblogic, IBM WebSphere, JBoss/Tomcat, ANT

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| **Employer**  **Project Name** | **HCL Technologies**  **ISRA (Image Services Resource Adaptor)** |
| **Designation** | Programmer/Analyst |
| **Duration** | Oct 2004 to Oct 2006 |

FileNet is a company working in the domain of Document and Content Management. The FileNet ISRA (Image Services Resource Adapter) enables organizations to easily connect content stored in FileNet Image Services repository to custom Java 2 Enterprise Environment (J2EE) applications.

ISRA provides a platform independent implementation of WAL (Workflow Application Layer), which is used to connect to IS. It is compliant with JCA 1.0. ISRA is built in accordance to the 3-tier architecture specified by the J2EE specs. The middle tier contains the business logic implementation that works as a link between the client and the IS repository. The client side implementation uses JSP’s, Servlets and Java Beans. ISRA uses underlying TCP/IP implementation to connect to Image Services repository.

**Responsibilities**

* Coding and Unit testing
* Development of test tools for ISRA.
* System testing on different application server and platform combinations.
* Creating the builds using java based ANT
* Maintenance of prior supported versions of ISRA.
* Handling CR’s and DTS’s coming from clients.
* Preparing design and estimation documents to address CR’s.

**Environment**

Sun Solaris, HP-UX, IBM AIX, Java2.0, J2EE, JDBC, JavaBeans, JSP, Servlets, Visual source safe 6.0, Jbuilder, iPlanet LDAP Server, FileNet IS, Bea Weblogic, IBM WebSphere, Oracle 9i, JBoss/Tomcat, ANT, XML, XSD/XSL

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| **Employer**  **Project Name** | **HCL Technologies**  **ILI-AMS** |
| **Designation** | Software Engineer |
| **Duration** | Oct 2004 to Oct 2006 |

This Application is developed to automate the insurance business process involved.

**Responsibilities**

* Responsible for development of Account and Locations Modules
* Involved in developing prototype.
* Responsible for designing the ‘Sequence Diagrams’ and ‘Class Diagrams’
* Coding and Unit testing.
* Preparing the system test cases.
* Involved in developing user interfaces
* Creating the builds using ANT & build scripts.

**Environment**

Servlets, JSP, HTML, XML,Visual Source Safe 6.0,Rational rose, Web Logic 7.0, Oracle8i, and Windows 2000 Server.

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| **Employer**  **Project Name** | **HCL Technologies**  **IBIS(Integrated Business Information System)** |
| **Designation** | Software Engineer |
| **Duration** | Oct 2004 to Oct 2006 |

The Integrated Business Information Solution (IBIS) project is simplifying Sun's business processes by standardizing on Oracle 10g functionality, so that it's easier for customers to do business with Sun, faster for Sun to deliver new offerings to market and less expensive to run and maintain the infrastructure.

SeeBeyond eGate Integrator is a fully J2EE certified and Web services-based, distributed integration platform that serves as the foundation of the SeeBeyond Integrated Composite Application Network Suite.

**Responsibilities**

* Coding (preparing JCDs) and Unit testing.
* Preparing the system/integration test cases.
* Involved in using Batch, Database, JMS, Siebel ways.
* Involved in Unit and Integration Testing.
* Local/Enterprise JMS grid configuration.
* Configuring Queues/Topics.
* Configuring certain eWays (connectors) like Oracle, Seibel and Batch etc…
* Preparing the connectivity maps.

**Environment**

JCAPS5.1.x (eGate, eWays, eManager, SunOne AS 8.0, JMS Grid), webservices, XML, Windows XP and UNIX.

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| **Employer**  **Project Name** | **HCL Technologies**  **Case Management (Radiance)** |
| **Designation** | Software Engineer |
| **Duration** | Oct 2004 to Oct 2006 |

Case Management portfolio consists of applications that facilitate management of service requests (also called as Case) from customers. Sun provides a wide range of support services for its hardware/software products to its customers and has various multi-level service contracts signed up with them. These services are a major source of revenues for Sun. Hence, many applications in Case Management portfolio are mission critical for Sun’s business.

**Responsibilities**

* Coding and Unit testing.
* Preparing the system test cases document..
* Handling CR’s coming from clients.
* Preparing design and estimation documents to address CR’s.
* Creating the builds, coordinating with release management team and planning the future releases.
* Responsible for designing the ‘Sequence Diagrams’ and ‘Class Diagrams’ in case the CR requires any Design change in the current version.
* Keeping the Radiance database in sync with CF (contract First) database in beta as well as in production.

**Environment**

Sun Solaris, JDBC, JSP, Servlets, Clear Case, iPlanet LDAP Server, ANT, XML, XSD/XSL.

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| **Employer**  **Project Name**  **Client** | **Majoris Systems**  **Sun Phone(MC2)**  **Sun Micro Systems** |
| **Designation** | Software Engineer |
| **Duration** | Nov 2003 to Sep 2004 |

The\* MC2 \*initiative will develop an initial call center scenario with the vision of a worldwide virtual call center. The major locations are in the Americas, APAC, and EMEA. Each call center is composed of up to 100 agents who will receive inbound calls from Sun Microsystems’s customers. The MC2 initiative will allow for the intelligent routing of calls to Sun Microsystems’s engineering staff (agents). The scope of the MC2 initiative includes an integrated Sun phone, real-time reporting, historical reporting, the Genesys Framework, Enterprise Routing Solution, Workforce Management Solution, Quality Monitoring (also referred as GCIM Global Customer Interaction Management), new Periphonics IVR's and upgrades to the existing Avaya PBX's.

**Responsibilities**

* Coding and Unit testing.
* Developed utility classes for XML message transfer between Sunphone and Oracle contact centre.
* Integration of MC2 with Oracle contact centre using the webservices.
* Using the **GENESYS** API for call routing.
* Observing **SKILL** based call flow in beta (Lab) as well as in production environment.
* Administrating iPlanet LDAP Server for agent’s authentication.

**Environment**

Swings, Sun Solaris, JDBC, Clear Case, iPlanet LDAP Server, ANT, AXIS, Web Services, Genesys Libraries, XML.